

REQUEST FOR BID

**Supply, Installation and Commissioning of
All-in-One (AIO) Next Generation AI Desktop
PC**

August 2026

REQUEST FOR BID

RFB Title : Supply, Installation and Commissioning of All-in-One (AIO) Next Generation AI Desktop PC.

RFB Ref. No. : AHSSP/PMU/e-571579

Date of Issue of Request: 28.08.2026

The Request for Bid and all related bidding documents shall be available for downloading by interested Bidders from the following websites:

- i. Assam State Public Procurement Portal (SPPP): <https://sppp.assam.gov.in>
- ii. Assam Health Infrastructure Development & Management Society (AHIDMS): <https://ahidms.assam.gov.in>

The Bidders may download the bidding documents from the above websites and shall be responsible for examining all documents and information contained therein before submitting their Bids.

1. The Project Director, AHIDMS (Purchaser) hereby requests eligible bidders to submit Bid for the supply of the following item:

- (i) All-in-One (AIO) Next Generation AI Desktop PC with all required accessories, Installation & Commissioning.

To assist you in the preparation of your price bid we enclose the necessary **Supply and Delivery Schedule, Technical Specifications, Form of Bid** and draft **Contract**.

2. If you/your firm, however, falls under any of the following conditions, your proposal shall not be considered:
 - (a) you/your firm have/has been associated with the firm that prepared the specifications, or engaged in the preparation of the Project for which the contract that is subject of this request for Bids was identified, or
 - (b) you/your firm are/is owned by the Purchaser, or
 - (c) the importation of goods or services from your country or any payment to persons or entities in your country is prohibited in compliance with a decision of the United Nations Security Council under Chapter VII of the Charter of the United Nations.
3. To be qualified, the Bidder shall be an established manufacturer or authorized dealer/distributor, or supplier of computer systems/IT equipment and shall have successfully completed at least one contract for the supply of similar computer systems or IT equipment to a Government organization during the last three years. Documentary evidence of such experience, such as a work order and completion/supply certificate, shall be submitted along with the Bid.

The Bidder shall submit the following documents along with the Bid:

- a) Copy of Permanent Account Number (PAN) Card of the Bidder;
- b) Copy of valid Goods and Services Tax (GST) Registration Certificate of the Bidder;
- c) Turnover Certificate issued by a Chartered Accountant, certifying the annual turnover of the

- Bidder for the last three financial years;
- d) In case the Bidder is an authorized dealer/distributor or supplier, a valid Manufacturer's/OEM Authorization Letter specifically issued for this Bid, clearly mentioning the RFB Reference No. and the subject/title of the Bid. The authorization shall confirm that the Bidder is authorized to quote, supply, install and provide warranty/after-sales support for the offered equipment under this Bid; and
 - e) Proof of authorized service centre/service infrastructure of the OEM in Assam / North-East region.
 - f) The Bidder shall submit a duly signed Technical Compliance Statement against each requirement specified in Attachment 2 – Technical Specifications.
 - g) The Bidder shall submit the manufacturer's/OEM's product datasheet, technical brochure or catalogue for the exact product offered.
 - h) The Bidder shall clearly indicate the manufacturer/OEM name, make and exact model/part number of the equipment offered. OEM Warranty Confirmation/Undertaking
 - i) The Bidder shall submit an OEM warranty confirmation/undertaking confirming a minimum three (3) years comprehensive onsite OEM warranty for the equipment offered.
 - j) The Bidder shall submit documentary evidence authorizing the person signing and submitting the Bid to represent and bind the Bidder, such as a Power of Attorney, Board Resolution, authorization letter or other equivalent document, as applicable.
4. Your Bid should be submitted in accordance with the following instructions, procedures, and the terms and conditions of the **Contract**.

Preparation of Bids

- (a) Your price Bid/(s) shall be for all the items as described in attached documents and submitted only in the attached **Form of Bid** with the priced **Supply, Delivery and Price Schedule**. The currency of quoted prices and payment shall be INR only.
- (b) The prices should be quoted for supply and delivery to 4th Floor, Nayantara Complex, Sixmile, Guwahati, Assam-781022 and should be accompanied by adequate technical documentation and catalogue(s) and other printed material or pertinent information (in English language) for the item quoted, including names and addresses of firms providing after-sales service facilities in Guwahati, Assam, India.
- (c) You shall submit only one set of Bids for the above items. Your Bid must be typed or written in indelible ink and shall be signed by you or your authorized representative. Without a signature in your **Form of Bid**, your Bid will not be considered further.
- (d) Your Bid(s) should be valid for a period of 120 days from the deadline for submission of the Bid as indicated below. If you withdraw your Bid during the validity period and/or refuse to accept the award of a contract when and if awarded, then you will be excluded from the list of Suppliers for the project for two years

Submission and Opening

- (e) Your **Form of Bid** with the priced **Supply and Delivery Schedule** should be submitted by **23.09.2026 at 1400 Hrs** with the required documents that should be signed, sealed in an envelope and addressed to and delivered to the following address:

Purchaser's Address : O/o The Project Director
4th Floor, Nayantara Complex
Sixmile, Guwahati, Assam-22

Telephone : +91 361 350 5238

Bids shall be opened in public, in the presence of participating suppliers' representatives who choose to attend, on **23.09.2026 at 1500 Hrs** and at the following address.

O/o The Project Director, 4th Floor, Nayantara Complex, Sixmile, Guwahati, Assam-22

Evaluation and Comparison

- (f) Bids determined to be substantially responsive to this **Request for Bid** will be evaluated by comparison of their offer prices. A Bid is not substantially responsive if it contains material deviations or reservations to the terms, conditions, and specifications in this **Request for Bid**.
- (g) In evaluating the Bids, the Purchaser will adjust for any arithmetical errors as follows:
- (i) where there is a discrepancy between amounts in figures and in words, the amount in words will govern; and
 - (ii) where there is a discrepancy between the unit rate and the line-item total resulting from multiplying the unit rate by the quantity, the unit rate as quoted will govern.

If you refuse to accept the correction, your Bid will be rejected.

Award of Contract

- (h) The Purchaser shall award the contract to the Supplier whose Bid has been determined to be substantially responsive to this **Request for Bid** and who has offered the lowest price Bid.
- (i) The successful Supplier shall sign the **Contract** governed by the **Contract Terms and Conditions**.

5. Further information can be obtained from:

Name : Project Director, AHIDMS
Address : Guwahati, Assam
Telephone : +91 361 350 5238
E-mail : pmu.ahidms@gmail.com

6. You/your firm, joint venture partners, associates, parent company, affiliates or subsidiaries, including any subcontractors or suppliers for any part of the Contract, are not, or have never been, temporarily suspended, debarred, declared ineligible, or blacklisted by the purchaser's country, any international organization, and other donor agency.

If so debarred, declared ineligible, temporarily suspended, or blacklisted, please state details (as applicable to each joint venture partner, associate, parent company, affiliate, subsidiaries, subcontractors, and/or suppliers):

(a) Name of Institution: _____

(b) Period of debarment, ineligibility, or blacklisting (start and end date): _____

(c) Reason for the debarment, ineligibility, or blacklisting: _____

7. You/your firm's, joint venture partners', associates', parent company's affiliates' or subsidiaries', including any subcontractors' or suppliers', key officers and directors have not been [charged or

convicted] of any criminal offense (including felonies and misdemeanors) or infractions/violations of ordinance which carry the penalty of imprisonment.

If so charged or convicted, please state details:

(a) Nature of the offense/violation: _____

(b) Court/Area of jurisdiction: _____

(c) Resolution (i.e. dismissed; settled; convicted/duration of penalty): _____

(d) Other relevant details:

8. You/your firm understands that it is your obligation to notify AHIDMS should you/your firm, joint venture partners, associates, parent company, affiliates or subsidiaries, including any Subcontractors or Suppliers, be temporarily suspended, debarred or become ineligible to work with AHIDMS, international organizations, and other donor agencies, or any of your key officers and directors be charged or convicted of any criminal offense or infractions/violations of ordinance which carry the penalty of imprisonment.
9. Any misrepresentation that knowingly or recklessly misleads, or attempts to mislead may lead to the automatic rejection of the Bid/bid or cancellation of the contract, if awarded, and may result in remedial actions, in accordance with Anticorruption Policy of India (as amended from time to time).
10. A bidder shall not have a conflict of interest. All bidders found to have a conflict of interest shall be disqualified.

Sd/-
Project Director

Attachment 1

SUPPLY AND DELIVERY SCHEDULE

Item	Description	Unit	Quantity	Delivery Schedule
1	All-in-One (AIO) Next Generation AI Desktop PC • Intel Core Ultra 7 Processor (or higher) • AI-enabled processor with integrated NPU • 31.5-inch or larger 4K UHD IPS Display • Intel Arc Graphics (or equivalent) • 32 GB RAM • 1 TB PCIe NVMe SSD • Windows 11 Home • Wireless Keyboard & Mouse • Minimum 3-year onsite OEM warranty	No.	01	Within 15 days of Contract

PRICE SCHEDULE / BOQ

Name of Work: Supply, Installation and Commissioning of All-in-One (AIO) Next Generation AI Desktop PC.

Sl. No.	Item Description	Qty.	Unit	Rate (INR)	Amount (INR)
1	Supply, Installation and Commissioning of All-in-One (AIO) Next Generation AI Desktop PC	1	No.		
Total					
Add applicable Taxes/GST @ ____%					
Final Amount					
Amount in Words: _____					

Attachment 2

TECHNICAL SPECIFICATIONS

1. Scope of Supply

Supply, installation and commissioning of **All-in-One (AIO) Next Generation AI Desktop PC**, complete with integrated display, AI-enabled processor with NPU, memory, storage, operating system, wireless keyboard and mouse, power accessories and all accessories required for satisfactory operation.

2. Applicable Standards

- Equipment shall be a genuine OEM product and conform to applicable latest standards
- The system shall support **TPM 2.0, UEFI and Secure Boot**.
- The operating system shall be genuine and OEM licensed.

3. General Technical Requirements

Sl. No.	Description	Requirement
1	Type	All-in-One (AIO) Desktop Computer
2	Processor	Intel Core Ultra 7 or higher
3	AI Capability	Integrated dedicated NPU for AI workloads
4	Graphics	Intel Arc Graphics or equivalent
5	Display	Minimum 31.5-inch 4K UHD IPS
6	Resolution	Minimum 3840 × 2160 pixels
7	Refresh Rate	Minimum 60 Hz
8	RAM	Minimum 32 GB DDR5
9	Storage	Minimum 1 TB PCIe NVMe SSD
10	Operating System	Genuine Windows 11 Home 64-bit
11	Wireless	Wi-Fi 6 or higher
12	Bluetooth	Bluetooth 5.2 or higher
13	LAN	Gigabit Ethernet or higher
14	USB	Minimum 4 USB ports, including minimum 1 USB Type-C
15	Webcam	Integrated Full HD (1080p) or better
16	Audio	Integrated speakers and microphone
17	Security	TPM 2.0, UEFI and Secure Boot
18	Keyboard	OEM Wireless Keyboard
19	Mouse	OEM Wireless Mouse
20	Warranty	Minimum 3 years comprehensive onsite OEM warranty

4. Accessories to be Included without any Additional Cost

The following shall be included in the supply:

- AIO Desktop PC with integrated display and OEM stand.
- OEM power adapter and power cable.
- Wireless keyboard and mouse.
- Integrated webcam, speakers and microphone.

- All standard cables, connectors and accessories required for operation.
- Genuine operating system with required OEM drivers.
- User manuals and warranty documentation.

All accessories and consumables required for normal installation and operation, whether or not specifically mentioned above, shall be provided without any additional cost.

5. Installation, Testing & Commissioning

Installation shall include:

Sl. No.	Activity	Requirement
1	Physical Installation	Complete
2	OS & Driver Configuration	Complete
3	Network Configuration	As required
4	Display Configuration	Native 4K resolution
5	Keyboard & Mouse	Pairing and testing
6	Webcam & Audio	Testing
7	System & AI/NPU	Functionality testing
8	Testing & Commissioning	Complete

The Supplier shall provide all necessary accessories, cables, adapters and consumables required for installation and satisfactory operation without any additional cost.

6. Performance Requirements

- Suitable for continuous professional office use.
- Suitable for office productivity, multimedia, video conferencing and AI-assisted applications.
- Stable operation under normal Indian environmental and electrical conditions.
- Adequate thermal management for continuous operation.
- AI/NPU functionality shall be supported by the proposed processor/platform.

7. Warranty

- Minimum **3 years comprehensive onsite OEM warranty** from the date of installation/acceptance.
- Warranty shall cover the complete AIO system and standard OEM accessories.
- Defective components shall be repaired/replaced by the Supplier/OEM without additional cost.
- OEM/authorized service support shall be available at the Purchaser's location.

8. Inspection & Testing

The system may be inspected for:

- Physical condition and OEM authenticity.
- Processor, NPU, RAM and SSD configuration.
- Display size and 4K UHD resolution.
- Windows 11 licensing and activation.
- TPM 2.0, UEFI and Secure Boot.

- Wi-Fi, Bluetooth, LAN and USB connectivity.
- Webcam, microphone and speaker functionality.
- Keyboard and mouse functionality.
- Overall system and AI/NPU performance.
- Compliance with the specified technical requirements.

The Purchaser reserves the right to reject equipment that does not conform to the specified requirements.

FORM OF BID (Goods)

_____ (Date)

To: _____ [Purchaser's Name]
_____ [Purchaser's Address]

We offer to execute the _____ [name and number of Contract] in accordance with the **Contract Terms and Conditions** and the priced **Supply and Delivery Schedule** accompanying this Bid for the Contract Price of _____ [amount in words and numbers] (_____) [name of currency] _____. We propose to complete the delivery of Goods described in the Contract within the Delivery Time indicated in the priced **Supply and Delivery Schedule**.

This Bid and your written acceptance will constitute a binding Contract between us. We understand that you are not bound to accept the lowest or any Bid you receive.

We hereby confirm that this Bid complies with the Validity of the Offer and Warranty conditions imposed by the **Request for Bid** document and the **Contract Terms and Conditions**, respectively.

We: (a) have not been associated with the firm that prepared the design and specifications of the contract that is subject of this request for Bid; (b) are not owned by the Purchaser; (c) are not currently sanctioned or temporarily suspended; and (d) to the best of our knowledge, is not prohibited from being contracted in compliance with a decision of the United Nations Security Council.

Name of Supplier : _____
Authorized Signature : _____
Name of Signatory : _____
Title of Signatory : _____
Address : _____
Telephone Number : _____
Fax Number, if any : _____
Email address (optional): _____

CONTRACT

Name of Country:

Project Name:

Name of Contract: _____

Contract Number _____

This Contract is entered into on ____[date]____ day of ____[month]____, ____[year]____, between ____[name of Purchaser]____ (hereinafter called "the Purchaser") on the one part, and ____[name of Supplier]____ (hereinafter called "the Supplier") on the other part.

Whereas the Purchaser has requested for Bid for _____ [description of goods] to be supplied by Supplier in accordance with the **Contract**, and has accepted the Bid by the Supplier in the amount of ____ [amount in words] ____ [amount in figures] hereinafter called "the Contract Price".

The Purchaser and the Supplier agree as follows:

1. The following documents shall be deemed to form and be read and construed as part of this Contract, viz:
 - a) **Form of Bid**, with **Supply and Delivery Schedule**; **Price Schedule**.
 - b) **Contract Terms and Conditions**; and
 - c) **Technical Specifications**
2. Taking into account payments to be made by the Purchaser to the Supplier as provided herein, the Supplier hereby enters into this **Contract** with the Purchaser to execute and complete the supply of goods under the Contract and remedy any defects therein in conformity with the provisions of this **Contract** and its **Terms and Conditions**.
3. The Purchaser agrees to pay the Supplier, in consideration of the supply and delivery of the goods and the remedying of defects therein, the **Contract Price** as indicated and accepted in the **Form of Bid**, under payment terms stipulated in the **Contract Terms and Conditions**.

IN WITNESS whereof the parties hereto have executed the Contract under the laws of _____ [country of Purchaser] on the date indicated above.

Signature and seal of the Purchaser:
For and on behalf of

Signature and seal of the Supplier:
For and on behalf of

Name of Authorized Representative

Name of Authorized Representative

CONTRACT TERMS AND CONDITIONS

Project Name: _____ Purchaser: _____
Package No. _____

1. Definitions

- (a) "Contract" means the agreement entered into between the Purchaser and the Supplier, together with the Contract Documents referred to therein, including all attachments, appendixes, and all documents incorporated by reference therein.
- (b) "Contract Documents" means the documents listed in the Agreement, including any amendments thereto.
- (c) "Contract Price" means the price payable to the Supplier as specified in the Agreement, subject to such additions and adjustments thereto or deductions therefrom, as may be made pursuant to the Contract.
- (d) "Delivery" means the transfer of the Goods from the Supplier to the Purchaser in accordance with the terms and conditions set forth in the Contract.
- (e) "Completion" means the fulfilment of the delivery and any related service by the Supplier in accordance with the terms and conditions set forth in the Contract.
- (f) "Goods" means all of the commodities, raw material, machinery and equipment, and/or other materials that the Supplier is required to supply to the Purchaser under the Contract.
- (g) "Purchaser" means the entity purchasing the Goods and Related Services.
- (h) "Supplier" means the natural person, private or government entity, or a combination of the above, whose bid to perform the Contract has been accepted by the Purchaser and is named as such in the Agreement, and includes the legal successors or permitted assigns of the Supplier.

2. Applicable Law

- 2.1 The Contract shall be interpreted in accordance with the laws of the Purchaser's country.

3. Language

- 3.1 All communications and documents related to the Contract shall be in English.

4. Assignment

- 4.1 Any assignment of this Contract or of any rights hereunder, in whole or in part without the prior written consent of the Purchaser shall be void.

5. Fixed Contract Price

- 5.1 The prices indicated in the Form of Bid are firm and fixed and not subject to any adjustment during contract performance.

6. Delivery Schedule

- 6.1 The delivery should be completed as per schedule indicated in the **Supply and Delivery Schedule** but not exceeding 15 days from the date of signing of contract.

7. Required Technical Specifications (with attachments as necessary)

- (a) General Description
- (b) Specific details and technical standards

(c) Performance Parameters

Supplier confirms compliance with above specifications.

8. Delivery and Documents

8.1 Upon delivery, the Supplier shall provide the following documents to the Purchaser:

- (a) copies of the Supplier's invoice showing goods' description, quantity, unit price, and total amount;
- (b) manufacturer's or supplier's warranty certificate; and
- (c) Product Documentation.

If goods are coming by courier, supplier shall also provide prior to delivery, copies of documents that will enable Purchaser to receive the goods. The above documents shall be received by the Purchaser at least one week before arrival of the goods and, if not received, the Supplier shall be responsible for any consequent expenses.

9. Taxes and Duties

9.1 The Supplier shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted Goods to the Purchaser.

10. Payment

10.1 Payment of the contract price shall be made in the following manner:

- (a) 100% within 30 days from receipt by the Purchaser of the delivered goods, Installation and commissioning on site in accordance with the contract including the required documents;
- (b) Statutory deductions, if any, shall be made as applicable.

11. Warranty

11.1 The Goods shall be covered by the manufacturer's warranty for the period specified in the Technical Specifications, commencing from the date of satisfactory installation, commissioning and acceptance by the Purchaser.

12. Defects

12.1 The Supplier shall attend to a reported defect within 2 working days and rectify/replace the defective component within 10 days, subject to availability of parts. The name and address of service facility where the defects are to be corrected by the Supplier within the warranty period are:

Facility _____

Address _____

13. Resolution of Disputes

13.1 The Purchaser and the Supplier shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute between them under or in connection with the Contract. In the case of an unresolved dispute between the Purchaser and the Supplier, the dispute shall be settled in accordance with the provisions of the Arbitration law and rules of India.

14. Failure to Perform

14.1 The Purchaser may cancel the Agreement if the Supplier fails to deliver the Goods, in accordance with the above terms and conditions, despite a 14-day notice given by the Purchaser, without incurring any liability to the Supplier.

15. Force Majeure

- 15.1 The supplier shall not be liable for penalties or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.
- (a) For purposes of this Clause, "Force Majeure" means an event beyond the control of the Supplier and not involving the Supplier's fault or negligence and not foreseeable. Such events may include, but not restricted to, act of Purchaser in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes.
- (b) If a Force Majeure situation arises, the Supplier shall promptly notify the Purchaser in writing of such condition and the cause thereof. Unless otherwise directed by the Purchaser in writing, the Supplier shall continue to perform its obligations under the Contract as far as is reasonably practical and shall seek all reasonable alternative means for performance not prevented by Force Majeure event.
- 16. Termination Due to Integrity Violation**
- 16.1 The Purchaser may terminate this Contract, in whole or in part, if, in the judgment of the Purchaser, the Supplier has engaged in any fraudulent, corrupt, collusive, coercive or obstructive practice in connection with the procurement or execution of this Contract, in violation of the applicable JICA requirements on Fraud and Corruption.
- 17. Accounts and Records**
- 17.1 The Supplier shall keep accurate and systematic accounts and records in respect of the delivered goods in such form and detail as are customary in the industry, for a period of no less than 3 years after the expiration or termination of this Contract.
